

## OUR 91 DENTAL CARE 'ADULT MEMBERSHIP PLAN'

Our Adult Membership Plan offers a simple, cost effective way to pay for your dental care.

Many dental problems are preventable, and for this reason we encourage a proactive approach towards your dental health. We believe that a programme of regular examinations and oral hygiene visits, such as that offered by our Adult Membership Plan, is essential for the prevention and early detection of dental disease including mouth cancer, tooth decay and gum disease. In short, we think our Membership Plan is the best way for you to maintain a healthy mouth, keeping future dental problems and costs to a minimum. The plan will be administered by DPAS Limited who will make a separate arrangement with you to manage your payments under the plan.

Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf).

### THE BENEFITS

- guaranteed registration with our practice and continuing access to our services
- cost savings on any additional treatment fees
- convenience of monthly Direct Debit payments allowing you to budget
- simplicity with one monthly rate for everyone and no need to be 'dentally fit' to join
- fairness as you only pay for the treatment you actually receive
- peace of mind if you have a dental emergency in the UK or abroad
- a healthier mouth to help you keep your teeth for your lifetime
- reduced risk of dental emergencies and the inconvenience they bring
- early detection of dental problems means simpler, less costly treatment.

### WHAT DOES OUR PLAN INCLUDE?

Our 91 Dental Care Adult Membership Plan is £17.95 per month and includes:

- 2 dental health examinations per year
- 2 hygiene appointments per year including scale and polish, periodontal advice, diet and preventive advice
- all small digital X-rays
- antibiotics when dispensed at the practice
- routine oral cancer screening
- 20% discount on all additional treatment
- 10% discount on all our oral hygiene products
- assessment of dental emergencies at the practice during normal surgery hours
- provision of temporary emergency treatment performed at the practice during normal surgery hours
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

Treatment not covered by this plan can be paid for separately.

### HOW CAN YOU JOIN OUR PLAN?

Becoming a member is easy. Once you have attended your New Patient 'Oral Health Assessment', you can join straight away. All you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS. We will help you with any paperwork.

In addition to your first monthly payment, an initial registration fee of £10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment.

If you choose to leave the plan for any reason, you can do so by simply giving us one month's notice.

### WHAT HAPPENS IN AN EMERGENCY?

- **during normal working hours** - please contact the practice so we can offer you an appropriate appointment slot. When we are away we will arrange emergency cover with another practice
- **outside normal working hours** - follow the instructions on our answerphone
- **if you are away from home in the UK or abroad** - as a member of our plan you will also have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.



### ANY QUESTIONS?

If you have any questions about our plan, please contact our reception team who will be happy to assist.

*Terms within this brochure are subject to change without notice.*



# 91 Dental Care Adult Membership Plan

## How Does The Worldwide Dental Emergency Assistance Scheme Work?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
  - emergency call-outs
  - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

**The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.**



*Dentistry the way it should be*

### Principal Dentists

**Dr Christopher Townshend**  
BDS (Birmingham 1991)  
GDC No: 67052

**Dr Judith Townshend**  
BChD (Leeds 1998)  
GDC No: 74448

### Opening hours

Monday to Friday: 9.00am - 5.00pm  
Closed for lunch 1.00pm - 2.00pm

### Emergencies

**01352 700723**  
Away from home helpline:  
(UK) 0800 525631  
(Abroad) +44 1747 820841

### Contact

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