

Greystone Dental Plan

Our aim is to provide high quality care and treatment in a relaxed, comfortable and safe environment. We are committed to continuing education and keeping abreast of advances in modern dentistry. To ensure we maintain the high standards our patients have come to expect it is becoming increasingly important for us to accurately match the number and the needs of our patients to the resources we have available.

With this in mind, we have designed a comprehensive dental treatment plan to reward loyal patients, allowing us to plan your dental care more effectively, to provide the best chance of keeping you dentally fit and to reduce the need for future treatment.

When you join the plan, you will have the peace of mind that your dental treatment will be covered by convenient monthly payments. This plan will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan. Our plan also provides worldwide Supplementary Insurance for dental emergencies or dental injuries whilst at home or abroad (see overleaf).

Your benefits

- all your routine dental treatment is included
- payment by convenient monthly Direct Debit, allowing you to budget
- guaranteed registration with the practice and continuing access to your dentist
- early identification of dental problems to prevent pain, discomfort and inconvenience
- appointment times to suit you whenever possible
- priority bookings in the event of a dental emergency
- access to a 24 hour dental emergency helpline 365 days per year
- worldwide Supplementary Dental Injury and Emergency Insurance (see overleaf).



Who is our plan for?

Our plan is designed for patients who wish to attend the practice on a regular basis and have peace of mind that their routine dental treatment is covered.

What does our plan include?

Our plan is available from £19.50 per month and covers:

- all regular dental health examinations
- all hygiene appointments including scale and polish and periodontal advice
- all x-rays
- all fillings
- all crown and bridge work
- extensive preventive advice including diet and oral hygiene advice
- root canal treatment
- membership card with 24 hour helpline numbers for dental emergencies at home or abroad
- worldwide Supplementary Dental Injury and Emergency Insurance (see overleaf).

How do you join our plan?

We carry out an assessment to ensure that our plan will meet your needs and you will be advised of the monthly amount to pay to cover all your routine dental treatment and the charges for management and administration payable by you to DPAS.

Then joining is very simple. All you have to do is complete a registration form and Direct Debit mandate.

In addition to your first monthly payment, an initial registration fee of £10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment.

If you are transferring from Denplan you will be exempt from the £10 registration fee and an assessment.

Simply fill in a Direct Debit mandate and authorisation form for DPAS. Your level of care will remain the same.

If you choose to leave the plan for any reason you can do so by simply giving us one month's notice.

What is excluded from our plan?

Although non-routine services are available from the practice, some items fall outside the scope of the plan and are not covered by the monthly payment namely:

- cosmetic dentistry
- referrals to specialists
- laboratory fees
- implants
- orthodontics.

Treatment not covered by this plan can be paid for separately.

What happens in an emergency?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

Any questions?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.

Terms within this brochure are subject to change without notice.

What does the Supplementary Insurance cover?

Your Supplementary Insurance provides:

- ✓ cover for:
 - up to £10,000 worth of treatment following dental injury
 - temporary emergency treatment whilst away from home in the UK or abroad (up to the limits specified)
 - the call-out fee charged by a dentist opening their surgery to treat you in an emergency (up to the limits specified)
- ✓ hospital cash benefit if under the care of an oral/maxillofacial surgeon
- ✓ cash benefit if diagnosed with oral cancer
- ✓ 24 hour access to a worldwide emergency helpline

The Supplementary Insurance is designed to cover the cost of **temporary emergency treatment whilst you are away from home** and therefore excludes the cost of emergency treatment carried out by your own dentist, a rota dentist, or any other dentist within a 15 mile radius of your practice. However, call-out fees charged by any dentist to open their surgery (including your own dentist) are recoverable up to policy limits.

In the event of a dental injury, treatment carried out by any dentist (including your own dentist) is covered up to policy limits.

Please refer to the Policy Summary and Important Information leaflet and the Policy for full details of the benefits, terms, conditions and exclusions.

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Greystone Dental Plan

Principal Dentists

Roger Edelman BDS
Wayne Loubser BDS

Associate

Georgina Taku BDS (Lond) MFDS RCS (Ed)

Hygienist/Therapist

Jenny Rayner BSc in Dental Hygiene and Therapy



Opening Hours

(by appointment only)
Monday to Thursday 7.30am - 5.00pm
Friday 7.30am - 1.00pm

Emergencies

0118 987 2245
Away from home helpline:
(UK) 0800 525631
(Abroad) +44 1747 820841



Greystone Dental Practice

68 London Road
Reading
Berks
RG1 5AS

Telephone: 0118 987 2245
Fax: 0118 975 0624
www.greystone-dental.co.uk
Email: dentalgreystone@gmail.com