

Greystone Dental Plan For Students

Our aim is to provide high quality care and treatment in a relaxed, comfortable and safe environment. We are committed to continuing education and keeping abreast of advances in modern dentistry. Tooth decay is one of the most common preventable diseases and to prevent it requires a commitment of time and effort. With the correct habits, there is no reason why a young person should not have healthy teeth for life. Research shows that dentistry delivered on a regular basis greatly reduces the risk of dental disease in children and young adults, providing a platform for a lifetime of improved oral health.

Our plan focuses on the delivery of dentistry on a regular basis, encouraging good diet and oral health habits, thereby minimising the need for fillings and extractions.

The Greystone Dental Plan for Students provides peace of mind that routine dental care will be covered by convenient monthly payments. This plan will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf) – essential cover for adventurous young people.

Your benefits

- all your routine dental treatment is included
- payment by convenient monthly Direct Debit, allowing you to budget
- guaranteed registration with the practice and continuing access to your dentist
- early identification of dental problems to prevent pain, discomfort and inconvenience
- appointment times to suit you whenever possible
- priority bookings in the event of a dental emergency
- access to a 24 hour dental emergency helpline 365 days per year
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).



Who is our plan for?

Our plan is designed for students, aged 16 to 21 years old and still in full time education, who visit the practice for routine dental care.

What does our plan include?

Our plan is available from £13.00 per month and covers:

- all regular dental health examinations
- all hygiene appointments including scale and polish and periodontal advice
- all x-rays
- all fillings
- all crown and bridge work
- extensive preventive advice including diet and oral hygiene advice
- root canal treatment
- membership card with 24 hour helpline numbers for dental emergencies at home or abroad
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

How do you join our plan?

We carry out an assessment to ensure that our plan will meet your needs and you will be advised of the monthly amount to pay to cover all your routine dental treatment and the charges for management and administration payable by you to DPAS.

Then joining is very simple. All you have to do is complete a registration form and Direct Debit mandate.

In addition to your first monthly payment, an initial registration fee of £10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment.

If you are transferring from Denplan you will be exempt from the £10 registration fee and an assessment.

Simply fill in a Direct Debit mandate and authorisation form for DPAS. Your level of care will remain the same.

If you choose to leave the plan for any reason you can do so by simply giving us one month's notice.

What is excluded from our plan?

Although non-routine services are available from the practice, some items fall outside the scope of the plan and are not covered by the monthly payment namely:

- cosmetic dentistry
- referrals to specialists
- laboratory fees
- implants
- orthodontics.

Treatment not covered by this plan can be paid for separately.

What happens in an emergency?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

Any questions?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.

Terms within this brochure are subject to change without notice.

How does the Worldwide Dental Emergency Assistance Scheme work?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
 - emergency call-outs
 - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.

Greystone Dental Plan For Students



Principal Dentists

Roger Edelman BDS
Wayne Loubser BDS

Opening Hours

(by appointment only)
Monday to Thursday 7.30am - 5.00pm
Friday 7.30am - 1.00pm

Emergencies

0118 987 2245
Away from home helpline:
(UK) 0800 525631
(Abroad) +44 1747 820841



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