

## OUR MEMBERSHIP PLAN

Our aim is to provide high quality care and treatment in a relaxed, comfortable and safe environment. We are committed to continuing education and keeping abreast of advances in modern dentistry. To ensure we maintain the high standards our patients have come to expect it is becoming increasingly important for us to accurately match the number and the needs of our patients to the resources we have available.

With this in mind, we have joined with DPAS Limited to design a membership plan to reward loyal patients. This plan will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan. The plan will provide advantages both to you and to us. It will allow us to plan your dental care more effectively and provide you with a better service. The advantage for you is that you will have the peace of mind of a guaranteed place with your dentist and a relationship you can rely on. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf).



### YOUR BENEFITS

- guaranteed registration with the practice and continuing access to your dentist
- payment by convenient monthly Direct Debit
- no need for an assessment – you can join immediately
- appointment times to suit you whenever possible
- membership card
- access to a 24 hour dental emergency helpline 365 days per year
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

### HOW DOES OUR PLAN WORK?

To ensure you secure your registration with your dentist all that is required is for you to join our membership plan and maintain regular examination appointments as agreed with the practice. You pay a fixed monthly sum of £2 for your membership, which includes the charges for management and administration payable by you to DPAS.

### HOW DO YOU JOIN OUR PLAN?

There is no need for an assessment. All you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS.

If you choose to leave the plan for any reason you can do so by simply giving us one month's notice.

### WHAT HAPPENS IN AN EMERGENCY?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

### ANY QUESTIONS?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.

Terms within this brochure are subject to change without notice.



## HOW DOES THE WORLDWIDE DENTAL EMERGENCY ASSISTANCE SCHEME WORK?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
  - emergency call-outs
  - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

**The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.**

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**Principal Dentist**  
**Dr David Chapman**  
**GDC No: 74937**

### Contact

Trinity House Dental Practice  
17 Peter Street  
Yeovil  
Somerset  
BA20 1PN

**Telephone: 01935 415605**

[www.trinityhousedental.co.uk](http://www.trinityhousedental.co.uk)

Email: [enquiries@trinityhousedental.co.uk](mailto:enquiries@trinityhousedental.co.uk)

### Opening Hours

Monday 9.00am - 5.00pm

Tuesday 9.00am - 6.30pm

Wednesday 8.30am - 5.00pm or 8.30am - 1.00pm (alternate)

Thursday 8.30am - 5.00pm

Friday 9.00am - 1.00pm (Telephone enquiries only)

Saturday 9.00am - 1.00pm (Once a month)

### Emergencies

Please don't wait for a "niggle" to become a "pain"!  
We reserve an emergency session every day.  
This appointment cannot be pre-booked until the day,  
so contact us as soon as you can.

### Accidents and Emergencies

**01935 415605**

**Away from home helpline:**

(UK) 0800 525631

(Abroad) +44 1747 820841

# TRINITY HOUSE MEMBERSHIP PLAN

**GUARANTEED PEACE OF MIND**

TRINITY HOUSE  
DENTAL PRACTICE