

CLARK HOUSE DENTAL MEMBERSHIP

Our aim is to provide high quality care and treatment in a relaxed, comfortable and safe environment. We are committed to continuing education and keeping abreast of advances in modern dentistry. To ensure we maintain the high standards our patients have come to expect, it is becoming increasingly important for us to accurately match the number and the needs of our patients to the resources we have available.

Research shows that preventive dentistry delivered on a regular basis greatly reduces the risk of dental disease and provides a platform for a lifetime of improved oral health. We encourage such an approach and with this in mind, we have joined with DPAS Limited to design a dental membership to reward loyal patients. The membership will be administered by DPAS who will make a separate arrangement with you to manage your payments under the membership plan. This will provide advantages both to you and to us. It will allow us to plan your dental care more effectively and provide the best chance of keeping you dentally fit. The advantage for you is that it should reduce the need for future treatment and you will have the peace of mind that all of your preventive dental care will be covered by convenient monthly payments. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf).



THE MEMBERSHIP LEVELS

We offer two levels of membership:

Gold membership is £19 per month* and includes:

- two extensive dental health examinations per year
- four hygiene sessions per year, with our hygienist.

Silver membership is £16 per month* and includes:

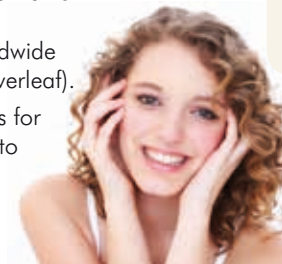
- two extensive dental health examinations per year
- two hygiene sessions per year, with our hygienist.

Both membership levels also include:

- Discount on Dental implants (fixed tooth replacement)
- Discount on Adult Orthodontics (teeth straightening)
- Discount on Periodontics (treatment for gum disease)
- Discount on Cosmetic dentistry (veneers, teeth whitening etc.)
- All small x-rays
- Routine oral cancer screening
- Diet and oral hygiene advice
- Emergency appointments at our practice during our opening hours
- Contribution towards the call-out fee for weekend emergencies
- Access to 24 hour, 365 day dental emergency helpline numbers for dental emergencies at home or abroad, which will endeavour to find an English speaking dentist to assist you
- Eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

The monthly membership fee includes the charges for management and administration payable by you to DPAS. Treatment not covered by the membership plan can be paid for separately.

*Monthly fees for 2018



YOUR BENEFITS

- all your routine preventive dental care is included
- payment by convenient monthly Direct Debit, allowing you to budget
- guaranteed registration with the practice and continuing access to your dentist
- membership discounts on advanced treatments
- appointment times to suit you whenever possible
- access to a 24 hour dental emergency helpline 365 days per year
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

WHO IS OUR PLAN FOR?

Our membership is a perfect match for your needs if you are a regular attender, would like to have peace of mind that your routine dental care is covered, and would like to enjoy discounts on advanced treatments.

HOW DO YOU JOIN OUR PLAN?

Joining is very simple and takes only a few minutes. All you have to do is complete a registration form, a Direct Debit mandate and an authorisation form for DPAS, our administrator.

In addition to your first monthly payment, an initial registration fee of £10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment.

After a minimum period of one year, if you choose to leave the plan for any reason you can do so by simply giving us one month's notice.

WHAT HAPPENS IN AN EMERGENCY?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

ANY QUESTIONS?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.

HOW DOES THE WORLDWIDE DENTAL EMERGENCY ASSISTANCE SCHEME WORK?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
 - emergency call-outs
 - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.

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Principal Dentist
Krish Kothand BDS

Associate
Roger Kingdom BDS

Contact

Clark House Dental
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The Hoe
Plymouth
PL1 2QJ

Telephone: 01752 664918
www.clarkhousedental.co.uk

Opening Hours

Monday to Friday 9.00am - 5.30pm
Closed 12.30pm - 2.00pm

Emergencies

01752 664918
Away from home helpline:
(UK) 0800 525631
(Abroad) +44 1747 820841

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PRACTICE MEMBERSHIP
EXCLUSIVE BENEFITS AND DISCOUNTS