

## Ann Millward Dental Care Plans

At Ann Millward Dental Practice, we treat each patient as an individual first and foremost. Each one of us is different and has different needs when it comes to dental care. We appreciate this and our dental plans are tailor-made for each patient. We pride ourselves on providing high quality care in a relaxed, clean, comfortable and safe environment. When your treatment is finished, our responsibility to you, as one of our valued patients carries on.

We're aware that private dental treatment can be an expensive prospect; we have joined with DPAS limited to design dental plans to accommodate your budget and allow you to have access to regular private dental care with your dentist and their team, keeping your teeth and gums healthy with the best preventative and restorative treatment. These plans will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan. Our plans provide advantages for both you and us, you benefit from regular maintenance to keep your mouth healthy and reduce your treatment needs and we benefit by having the opportunity to build trust and a long-term relationship with you to ensure your on-going motivation. Our plans also provide the Worldwide Dental Emergency Assistance Scheme for dental emergencies or injuries whilst at home or abroad (see overleaf).

Take peace of mind from knowing your smile is taken care of in a one monthly payment.

### What does our plan include?

**Our Combined Care Plan costs £12.50 per month and covers:**

- two dental health checks per year, including a mouth cancer screen to ensure all is well
- two hygiene visits per year to help prevent gum disease and keep your mouth feeling fresh
- any necessary x-rays
- 10% discount on necessary treatment
- 10% discount on oral hygiene products purchased at the practice
- preventative care for children under 18

**Our Complete Care Plan costs £23.00 per month and covers:**

- four dental health checks per year, including a mouth cancer screen to ensure all is well
- four hygiene visits per year to help prevent gum disease and keep your mouth feeling fresh
- any necessary x-rays
- all conservative treatment required i.e. fillings, root fillings, extractions)
- 20% discount on any laboratory based treatments (i.e. crowns, bridges, dentures)
- 10% discount on oral hygiene products purchased at the practice
- preventative care for children under 18

**Our Denture Plan costs £3.70 per month and covers:**

- One dental health check per year, including a mouth cancer screen to ensure all is well
- 10% discount on any necessary treatment
- 5% discount on oral hygiene products purchased at the practice

**All plans additionally include:**

- membership card with 24 hour helpline numbers for dental emergencies at home or abroad
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

Treatment not covered by this plan can be paid for separately.

### Who is our plan for?

Our plans are available for patients who wish to attend the practice regularly and are committed to achieving optimum oral health.

### Your benefits

- all your preventive dental care is included
- payment by convenient monthly Direct Debit, allowing you to budget
- guaranteed registration with the practice and continuing access to your dentist
- no need for an assessment – you can join immediately
- early identification of dental problems to prevent pain, discomfort and inconvenience
- discount on treatment fees
- diet and oral hygiene advice
- guarantee to be seen in the event of a dental emergency
- flexible appointment times, including early morning and evening appointments
- all subsequent remedial work within 12 months of recommended restorative work.
- access to a 24 hour dental emergency helpline 365 days per year
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

### How do you join our plan?

There is no need for an assessment. Joining is very simple. All you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS.

In addition to your first monthly payment, an initial registration fee of £10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment.

### Leaving Plan

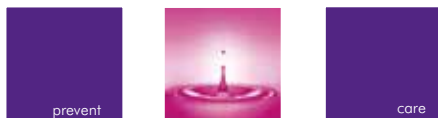
If you choose to leave the plan for any reason you can do so by simply giving us one months notice, however you will be invoiced for any work completed that has not been paid for, your practice team can assist you with this.

### What happens in an emergency?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

### Any questions?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.



Terms within this brochure are subject to change without notice.

## How does the worldwide dental emergency assistance scheme work?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
  - emergency call-outs
  - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

**The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.**

### Contact

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Tyne & Wear  
NE9 5HB

**Tel: 0191 487 6263**

**Fax: 0191 487 6048**

[www.annmillwarddentalpractice.co.uk](http://www.annmillwarddentalpractice.co.uk)

### Opening Hours

#### Monday

8:30am to 12:30pm

1.30pm to 5.00pm

#### Tuesday

8.30am to 12.30pm

1.30pm to 8.00pm

#### Wednesday

8.30am to 12.30pm

#### Thursday

8.30am to 12.30pm

1.30pm to 5.00pm

#### Friday

8.30am 2.00pm

### Emergencies

**0191 487 6263**

**Away from home helpline:**

(UK) 0800 525631

(Abroad) +44 1747 820841



Ann Millward  
DENTAL PRACTICE

Care Plans