

TWENTY 2 DENTAL CARE PLANS

Many people prefer the option of an individual plan that covers the essential dental prevention and maintenance visits. At Twenty 2 we have listened to our patients and, for an affordable monthly fee, we provide dental care plans that enable you to benefit from our services. These plans will be administered by DPAS Limited who will make a separate arrangement with you to manage your payments under your plan. Our aim is to help you achieve the feeling of well-being that comes when you know that your mouth is healthy, your smile is attractive and that you are well equipped to keep it that way. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf).

KEY BENEFITS OF OUR DENTAL PLANS INCLUDE:

- regular monthly payments
- preventive care for long term dental health
- no large amounts of treatment needed before joining
- 10% discount on oral hygiene products
- 10% discount on dental treatments (excluding implants and orthodontics)
- 10% discount on additional dental hygiene visits
- annual comprehensive Velscope oral cancer screen (18 plus)
- all necessary small radiographs
- access to a 24 hour dental emergency helpline 365 days per year
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

WHO ARE OUR PLANS FOR?

Our plans are designed for patients who wish to attend the practice on a regular basis and have peace of mind that their preventive dental care is covered.

All our plans include the Key Benefits listed above.

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

WHAT DO OUR PLANS INCLUDE?

Adult Preventive Care Plan £16.45 per month and covers:

- one extensive dental health review per year
- two dental hygiene visits per year
- gum health screening
- all necessary dietary and oral hygiene advice
- all necessary fluoride applications.

Adult Preventive Care Plan Plus £21.20 per month and covers:

- one extensive dental health review per year
- three dental hygiene visits per year
- gum health screening
- all necessary dietary and oral hygiene advice
- all necessary fluoride applications.

Adult Gum Health Plan £26.00 per month and covers:

- one extensive dental health review per year
- four dental hygiene visits per year
- regular accurate measurement of gum health to monitor progress
- all necessary dietary and oral hygiene advice
- all necessary fluoride applications.



HOW DO YOU JOIN OUR PLAN?

After your initial assessment and hygiene visits we can suggest the most appropriate plan for you. Any treatment that may be required can be carried out at your convenience. Details of payment options are available on request. Then joining is very simple. All you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS.

In addition to your first monthly payment, an initial administration fee of £10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment.

HOW DO YOU LEAVE OUR PLAN?

If you find you ever wish to end the agreement you can do so simply by giving us one month's notice. The full charge would be made for any discount benefits received if the plan is terminated within the first 12 months. (If amounts due to us are not paid for two months in a row, we may terminate the arrangement).

ANY QUESTIONS?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.

Terms within this brochure are subject to change without notice.

HOW DOES THE WORLDWIDE DENTAL EMERGENCY ASSISTANCE SCHEME WORK?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
 - emergency call-outs
 - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.

DENTAL CARE PLANS



Principal Dentists

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Becky Denny BDS

Contact

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Email: info@twenty2dental.com

www.twenty2dental.com

Opening Hours

Monday 9.00am - 5.00pm
Tuesday 9.00am - 5.00pm
Wednesday 9.00am - 5.00pm
Thursday 9.00am - 5.00pm

Emergencies

01934 620220

Away from home helpline:

(UK) 0800 525631

(Abroad) +44 1747 820841



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