

## THE DALEYS DENTAL PLAN

Here at Daleys Dental Practice our aim is to provide high quality care and treatment in a relaxed, comfortable and safe environment. We are committed to continuing education and keeping abreast of advances in modern dentistry. To ensure we maintain the high standards our patients have come to expect it is becoming increasingly important for us to accurately match the number and the needs of our patients to the resources we have available.

Research shows that preventive dentistry delivered on a regular basis greatly reduces the risk of dental disease and provides a platform for a lifetime of improved oral health. We encourage such an approach and with this in mind, we have joined with DPAS Limited to design a dental plan to reward loyal patients. This plan will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan. The plan will provide advantages both to you and to us. It will allow us to plan your dental care more effectively and provide the best chance of keeping you dentally fit. The advantage for you is that it should reduce the need for future treatment and you will have the peace of mind that all of your preventive dental care will be covered by convenient monthly payments. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf).

## WHO IS OUR PLAN FOR?

Our plan is designed for patients who wish to attend the practice on a regular basis and have peace of mind that their preventive dental care is covered.

## WHAT DOES OUR DENTAL PLAN INCLUDE?

Two levels of cover are available on the Daleys Dental Plan. Dental Plan 1 is £21.00 per month and covers:

- 2 dental health examinations per year
- 2 hygienist appointments per year including scale and polish and periodontal advice
- all necessary x-rays
- all treatment planning for your future dental needs
- all subsequent remedial work within 12 months of recommended restorative work
- 1 additional emergency appointment per year for the assessment of emergency/dental pain with any temporary treatment required during normal surgery hours
- patients qualify for a 10% Treatment Plan discount immediately on joining the plan. After being a member of the plan for 6 months patients will receive a 20% discount on treatment, tooth whitening procedures and Electrical Oral Health Products
- priority access to surgery and out of hours practice emergency times
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

Dental Plan 2 is £9.50 per month and covers:

- 1 dental health examination per year
- 10% reduction on all treatment costs
- priority access to surgery and out of hours practice emergency times
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

Treatment not covered by this plan can be paid for separately.



## HOW DO YOU JOIN OUR PLAN?

There is no need for an assessment. Joining is very simple. All you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS.

In addition to your first monthly payment, an initial registration fee of £10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment.

This plan has a minimum membership term of 6 months. If you cancel your membership within this period, you will be liable for the outstanding months' payments whether you attend the practice or not. After 6 months, you can cancel your membership by simply giving us one month's notice.

## WHAT HAPPENS IN AN EMERGENCY?

Emergencies for patients registered at the practice will be seen during normal surgery hours the same day. Out of surgery hours we have an emergency bleep number which can be obtained by ringing the practice and listening to the answer machine recording. This number is manned by one of the dentists from the practice. Away from home, membership of the practice plan allows access to a 24 hour 365 day worldwide dental emergency helpline.

## ANY QUESTIONS?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.

*Terms within this brochure are subject to change without notice.*



## HOW DOES THE WORLDWIDE DENTAL EMERGENCY ASSISTANCE SCHEME WORK?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit. If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
  - emergency call-outs
  - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

**The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.**

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### Principal Dentist

**Mr Nick Daley**  
LDS RCS ENG

### Associate Dentists

**Mr Kunal Sudra**  
BDS (KCL) BSc (Hons) DiplImpDent

**Dr Neil Fearn**  
BChD MFDS RCPS (Glas) Cert Restorative Prac (Dist)  
(Eastman) NDEB (Canada)

### Contact

Daleys Dental Practice  
409 Eaton Road  
West Derby  
Liverpool  
L12 2AJ

**Telephone: 0151 2594104**  
**[www.daleysdental.co.uk](http://www.daleysdental.co.uk)**

### Opening Hours

Monday: 9.00am – 5.30pm  
Tuesday: 9.00am – 7.00pm  
Wednesday: 9.00am – 5.30pm  
Thursday: 9.00am – 5.30pm  
Friday: 9.00am – 5.30pm  
Saturday: 8.30am – Noon  
(one per month)

### Emergencies

**0151 2594104**  
**Away from home helpline:**  
(UK) 0808 169 8117  
(Abroad) +44 1691 887 955

**Daleys Dental**  
**practice**

Family Dentistry since 1921

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