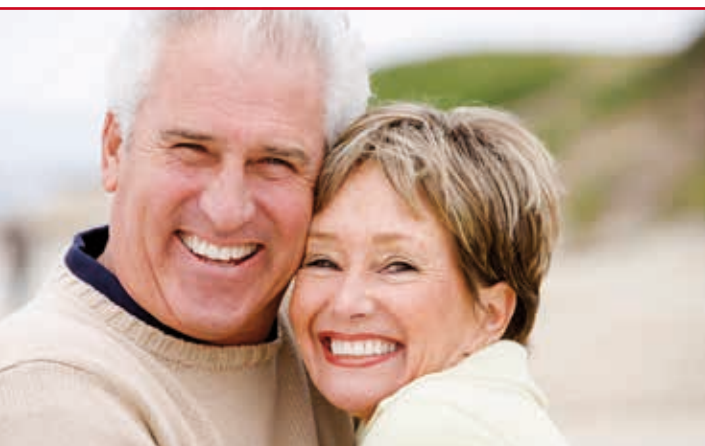


## OUR DENTAL MEMBERSHIP PLAN FOR ADULTS

Our aim is to provide high quality care and treatment in a relaxed, comfortable and safe environment. Our clinicians are committed to continuing post graduate education and keeping abreast of advances in modern dentistry, in order to maintain the high standards our patients have come to expect from us.

Research shows that preventive dentistry delivered on a regular basis greatly reduces the risk of dental disease and provides a platform for a lifetime of improved oral health. We encourage such an approach and with this in mind, we have joined with DPAS Limited to design a dental plan to reward loyal patients. This plan will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan. The plan will provide advantages both to you and to us. It will allow us to plan your dental care more effectively and provide the best chance of keeping you dentally fit. The advantage for you is that it should reduce the need for future treatment and you will have the peace of mind that all of your preventive dental care will be covered by convenient monthly payments. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf).



### WELCOME TO YOUR BENEFITS

- Affordable monthly payments
- Guaranteed registration with our practice
- Continued access to your dentist, or in their absence one of their trusted colleagues for care, advice and support
- Early identification of dental problems to help prevent pain, discomfort and inconvenience
- Discounted fees on necessary treatment
- Discount on all oral health products sold at the practice for your convenience
- Priority appointments
- Access to a 24 hour dental emergency helpline 365 days per year
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

### WHAT DOES OUR PLAN INCLUDE?

**Our Dental Membership Plan for Adults costs £12.94 per month and covers:**

- Two thorough dental health examinations per year, involving teeth, gums and all soft tissues in the mouth where dangerous conditions can begin
- 20% discount off the fee for any further consultations requested
- Two thorough hygienist appointments per year, including all necessary periodontal advice and access to buy any recommended oral hygiene sundries
- All small x-rays when clinically necessary
- Antibiotics when required, at no extra cost
- 20% discount on fees for any standard treatment necessary including white fillings, crowns, bridges and denture work
- 10% discount on fees for some advanced treatments including tooth whitening and fixed orthodontics
- 10% discount on oral health products including electric toothbrushes, mouth rinses and gum products
- Diet and oral hygiene advice so that your regular maintenance can be carried out at home until your visit
- Telephone access to help or advice from one of our dentists during work hours, a practice answerphone after this time
- Membership card with 24 hour helpline numbers for dental emergencies at home or abroad
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

Treatment not covered by this plan can be paid for separately.

### HOW DO YOU JOIN OUR PLAN?

Complete a short registration form and Direct Debit mandate and authorisation form for DPAS at home or with our reception team at the practice. A one-off registration fee of £10 per person will be payable by you to DPAS Limited and will be collected with your first monthly Direct Debit.

Once your Direct Debit has been set up, an initial appointment for a comprehensive examination will be made at a cost of £55. This will include any necessary small or large x-rays and a complimentary visit to our hygienist if required. Thereafter, usually on a six monthly basis these are included in your plan and will not be charged for again (except for large x-rays).

### WHAT HAPPENS IN AN EMERGENCY?

In the first instance please call the practice if possible on 01642 815016. Should the practice be closed, information will be provided in a clear message on how to contact one of our dentists.

You will also have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

### ANY QUESTIONS?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.

*Terms within this brochure are subject to change without notice.*



# DENTAL MEMBERSHIP PLAN FOR ADULTS

AFFORDABLE HIGHEST QUALITY DENTAL CARE

## HOW DOES THE WORLDWIDE DENTAL EMERGENCY ASSISTANCE SCHEME WORK?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
  - emergency call-outs
  - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

**The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.**

## Principal Dentist

Denis R. Stubley

## Associate Dentists

Georgina Langhorn  
Sarah E. Makepeace

## Contact

The Independent Dental Practice and Implant Centre  
282 Acklam Road  
Acklam, Middlesbrough  
Cleveland TS5 8AA  
Telephone: 01642 815016  
Website: [www.acklamsmiles.co.uk](http://www.acklamsmiles.co.uk)

## Opening Hours

Monday to Friday: 8.30am - 5.30pm  
Saturday: 8.00am - 1.00pm

## Emergencies

**01642 815016**

**Away from home helpline:**

(UK) 0800 525631

(Abroad) +44 1747 820841



*The Independent  
Dental Practice  
and Implant Centre*



*The Independent  
Dental Practice  
and Implant Centre*

