

OUR DENTAL MEMBERSHIP PLAN FOR CHILDREN

Our aim is to provide high quality care and treatment in a relaxed, comfortable and safe environment. Our clinicians are committed to continuing post graduate education and keeping abreast of advances in modern dentistry, in order to maintain the high standards our patients have come to expect from us.

Our children's plan focuses on the delivery of preventive dentistry on a regular basis, encouraging good diet and oral health habits in your child's formative years and thereby minimising the need for fillings and extractions.

When you enrol your child onto our children's plan, which will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan, you will have the peace of mind that your child is receiving quality dental care. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf) – essential cover for the rough and tumble of childhood.



WE WILL:

- Design a preventive programme for your child's individual needs
- Help you and your child understand:
 - How to brush their teeth correctly
 - What part diet plays in oral health
 - Plaque
 - Causes of decay
 - Causes of gum disease
- How to protect their teeth from injury
- Talk about your child's diet, encourage good habits in their choices of food, drinks and snacks
- Provide access to a fun and interactive website at www.gr8smileclub.com
- Provide peace of mind that they belong to our dedicated practice.

WHAT DOES OUR PLAN INCLUDE?

Our Dental Membership Plan for Children costs £5.45 per month and covers:

- Two thorough dental health examinations per year, involving teeth, gums and all soft tissues
- 50% discount off the fee for any further consultations requested
- All treatment of baby teeth
- 50% discount on our fee list for treatment of adult teeth, such as cosmetic fillings
- 20% discount off laboratory based items e.g. mouth guards
- 10% discount off oral health products
- 10% discount off some orthodontic work
- Application of fluoride gels and varnishes to treat and reverse early decay
- Routine x-rays when clinically necessary
- Antibiotics when required at no extra cost
- Telephone access to help or advice from one of our dentists during work hours, a practice answerphone after this time
- Membership card with 24 hour helpline numbers for dental emergencies at home or abroad
- Eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

Children 0-5 years are free (not eligible for assistance from the Worldwide Dental Emergency Assistance Scheme)

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

HOW DOES YOUR CHILD JOIN OUR PLAN?

Complete a short registration form for us and a Direct Debit mandate and authorisation form for DPAS, on behalf of your child, at home or with our reception team at the practice. A one-off registration fee of £10 per child will be payable by you to DPAS Limited and will be collected with your first monthly Direct Debit.

Once your Direct Debit has been set up, an initial appointment for an examination will be made at a cost of £10. This will cover the cost of the examination and any necessary small x-rays. Thereafter, usually on a six monthly basis these are included in your child's plan and will not be charged for again.

WHAT HAPPENS IN AN EMERGENCY?

In the first instance please call the practice if possible on 01642 815016. Should the practice be closed, information will be provided in a clear message on how to contact one of our dentists.

You will also have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

ANY QUESTIONS?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.

Terms within this brochure are subject to change without notice.

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AFFORDABLE HIGHEST QUALITY DENTAL CARE

HOW DOES THE WORLDWIDE DENTAL EMERGENCY ASSISTANCE SCHEME WORK?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
 - emergency call-outs
 - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.

Principal Dentist

Denis R Stubley

Associate Dentists

Georgina Langhorn
Sarah E Makepeace

Contact

The Independent Dental Practice and Implant Centre
282 Acklam Road
Acklam, Middlesbrough
Cleveland TS5 8AA
Telephone: 01642 815016
Website: www.acklamsmiles.co.uk

Opening Hours

Monday to Friday: 8.30am - 5.30pm
Saturday: 8.00am - 1.00pm

Emergencies

01642 815016

Away from home helpline:

(UK) 0800 525631

(Abroad) +44 1747 820841



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