

## Our Rugby Dental Care Plan

The aim of Rugby Dental Care has always been to provide its patients with high quality, affordable dental care in a relaxed, comfortable and safe environment. We are committed to continuing education and keeping up to date with advances in modern dentistry.

All of our staff have advanced DBS clearance. All qualified clinical staff are fully registered with the General Dental Council and comply with the regulations set out for the protection of our patients. We are registered with, and have been inspected and approved by, the Care Quality Commission.

Your oral healthcare is important. Our comprehensive dental treatment plans will continue to give you peace of mind that all routine dental care is covered by convenient monthly payments. The membership plan will be administered by DPAS who will make a separate agreement with you to manage your payments under the plan. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf).

### Your benefits

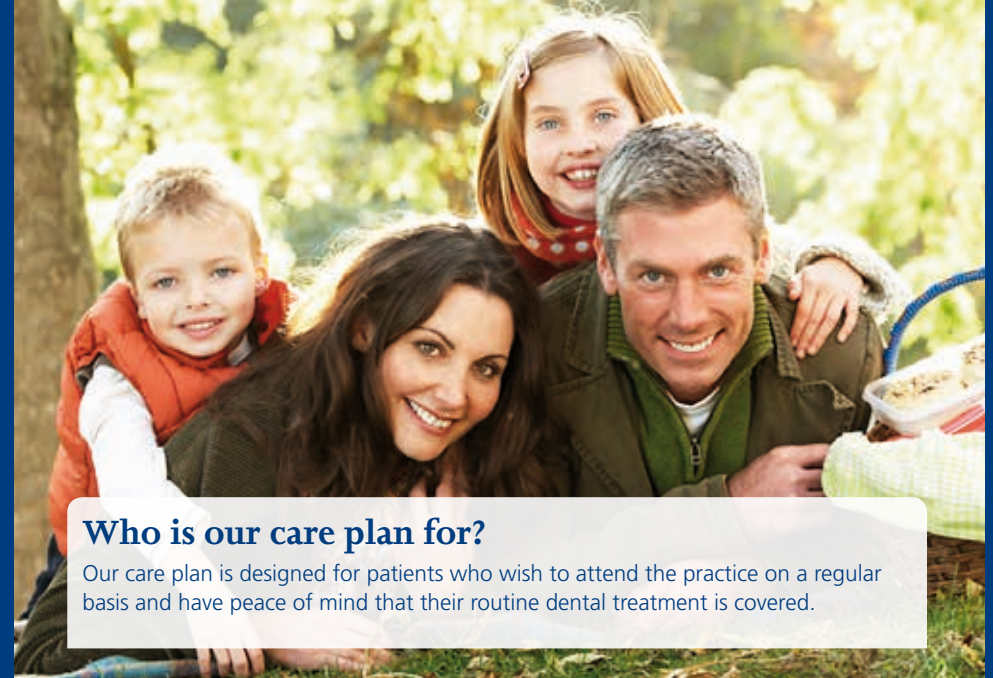
- all your routine dental treatment is included
- payment by convenient monthly Direct Debit, allowing you to budget
- guaranteed registration with the practice and continuing access to your dentist
- early identification of dental problems to prevent pain, discomfort and inconvenience
- appointment times to suit you whenever possible during opening hours
- priority bookings in the event of a dental emergency
- access to a 24 hour dental emergency helpline 365 days per year
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

### What does our care plan include?

- all dental health examinations
- all clinically necessary hygiene visits
- all clinically necessary x-rays
- all clinically necessary fillings and extractions
- all crown, bridge work and dentures (excluding laboratory fees)
- 30% off root canal treatment
- extensive preventative advice including diet and oral hygiene advice
- membership card with 24 hour helpline numbers for dental emergencies at home and abroad
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

### What happens in an emergency?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.



### Who is our care plan for?

Our care plan is designed for patients who wish to attend the practice on a regular basis and have peace of mind that their routine dental treatment is covered.

### How do you join our care plan?

We carry out an assessment to ensure that our care plan will meet your needs and you will be advised of the monthly amount to pay to cover all your routine dental treatment and the charges for management and administration payable by you to DPAS.

Then joining is very simple. All you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS.

In addition to your first monthly payment, an initial registration fee of £10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment.

If you choose to leave the plan for any reason you can do so by simply giving us one month's notice.

*Terms within this brochure are subject to change without notice.*

### Exclusions

Although non-routine services are available from the practice, some items fall outside the scope of the plan and are not covered by the monthly payment namely:

- cosmetic dentistry
- referrals to specialists (including complex root canal treatments)
- laboratory fees
- implants
- orthodontics
- pharmaceutical items

Treatment not covered by this plan can be paid for separately.

### Any questions?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.

## How does the Worldwide Dental Emergency Assistance Scheme work?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
  - emergency call-outs
  - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

**The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.**



**Rugby  
Dental  
Care**



## Principal Dentist

Dr Sima Rahimi DDS (Sweden) GDC No: 73204

## Dentists

Dr Allan Morrissey BDS (Birmingham) 2006 MJDF GDC No: 103180

Dr Archana Naik BDS (Pune) 1994 GDC No: 5372

Dr Bhagwan Singh Manku BDS (Manchester) 2015 GDC No: 258393

## Opening Hours

Monday – Friday: 8.45am – 5.15pm

Closed for lunch: 12.30 – 1.30pm

## Emergencies

**01788 572265**

Away from home helpline:

(UK) 0800 525631

(Abroad) +44 1747 820841

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# Care Plan

## Rugby Dental Care

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Rugby

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**E:** [info@rugbydentalcare.co.uk](mailto:info@rugbydentalcare.co.uk)