

# The Williams Dental care plan

## Affordable, high-quality dental care

At the Williams Dental Practice we concentrate on what's important to you as a patient – professional, timely, personal and considerate service.

Our objectives are to attain a high standard of dental health for the whole family and to minimise the need for treatment by following a top quality maintenance plan based on preventative measures and advice.

With this in mind, we have joined with DPAS Limited to design a dental care plan to reward loyal patients. Our own **independent scheme**, unlike national schemes, allows you, the patient, to choose how much you pay each month, and the level of cover you receive. The plan will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan.



Upon joining our dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf).

### Key benefits of our care plan

- ✓ **Preventative care for long term dental health**
- ✓ **Affordable monthly payments**
- ✓ **10% discount on dental treatment**
- ✓ **No assessment needed before joining**
- ✓ **eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).**

### What happens in an emergency?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

The monthly plan cost includes the charges payable by you to DPAS for its management and administration service. Treatment not covered by the plan can be paid for separately. Terms within this brochure are subject to change without notice.

### Care plan options

#### **Silver Plan £10.05 per month**

- 2 detailed examinations per year
- 10% discount on dental treatment
- Eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

#### **Gold Plan £15.15 per month**

- 2 detailed examinations per year
- 1 hygienist visit per year
- 10% discount on dental treatment
- Eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

#### **Platinum Plan £20.20 per month**

- 2 detailed examinations per year
- 2 hygienist visits per year
- 10% discount on dental treatment
- Eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

#### **Student Plan £5.30 per month**

- 1 detailed examination per year
- 10% discount on dental treatment
- Eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).



Our plan options are designed for patients who wish to attend the practice on a regular basis and want peace of mind that their routine dental visits are covered.

## How do I join the Williams Dental care plan?

There is no need for an assessment. All you have to do is call in to our reception with your current bank account details, where our helpful staff will help you to complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS.

In addition to your first monthly payment, a one-off registration fee of £10 per person will be charged by DPAS and will be included in your first Direct Debit payment.

If you choose to leave the plan for any reason you can do so by giving us one month's notice. Please note, registration is for a minimum of 6 months. Should you cancel within this time any discounts or treatments applied will be charged in full.

Call us for further info on

**01672 513845**

## How does the Worldwide Dental Emergency Assistance Scheme work?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
  - emergency call-outs
  - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.

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For large print leaflet call **01672 513845**



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