

The Surrenden Children's Plan

Our aim is to provide high quality care and treatment in a relaxed, comfortable and safe environment. We are committed to continuing education and keeping abreast of advances in modern dentistry. Tooth decay is one of the most common preventable diseases and to prevent it requires a commitment of time and effort. With the correct habits, there is no reason why your child should not have healthy teeth for life. Research shows that preventive dentistry delivered on a regular basis greatly reduces the risk of dental disease in children and provides a platform for a lifetime of improved oral health.

With this in mind, we have joined with DPAS Limited to design a dental plan for children. This plan will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan. The plan will provide advantages both to you and to us. It will allow us to plan your child's dental care more effectively and provide the best chance of keeping your child dentally fit. The advantage for you is that it should minimise your child's need for fillings and extractions and you will have the peace of mind that all of your child's preventive dental care will be covered by convenient monthly payments. Our plan also provides worldwide Supplementary Insurance for dental emergencies or dental injuries whilst at home or abroad (see overleaf) – essential cover for the rough and tumble of childhood.

Your Child's benefits

- the cost of your child's preventive dental care is included
- payment by convenient monthly Direct Debit, allowing you to budget
- guaranteed registration with the practice and continuing access to your child's dentist
- no need for an assessment – you can enrol your child immediately
- early identification of dental problems to prevent pain, discomfort and inconvenience
- appointment times to suit your child whenever possible
- priority bookings in the event of a dental emergency
- discount on treatment fees
- access to a fun and interactive children's dental health website: www.gr8smileclub.com
- access to a 24 hour dental emergency helpline 365 days per year
- worldwide Supplementary Dental Injury and Emergency Insurance (see overleaf).

Who is our children's plan for?

Our plan is designed for those parents or guardians who wish their children to participate in a regular preventive care programme and to budget on a monthly basis.

How do you enrol your child onto our children's plan?

There is no need for an assessment. All you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS, on behalf of your child.

In addition to your first monthly payment, an initial registration fee of £10 per child will be payable by you to DPAS and will be included in your first Direct Debit payment.

If you choose to cancel your child's plan for any reason you can do so by simply giving us one month's notice.

Please note, a minimum of six months registration is required. Should you cancel your plan during this period, we will invoice you for any discounts applied.

What happens in an emergency?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

Any questions?

If you have any questions about our children's plan, please contact our reception team who will be happy to provide further information and guidance.

Terms within this brochure are subject to change without notice.



What does our children's plan include?

For children aged 6-17 years (inclusive) the plan costs £5.60 per month and includes:

- two dental health examinations per year
- x-rays deemed necessary by your dentist
- 50% discount on any necessary dental treatment (excluding cosmetic treatments)
- extensive diet and oral hygiene advice
- membership card with 24 hour helpline numbers for dental emergencies at home or abroad
- worldwide Supplementary Dental Injury and Emergency Insurance (see overleaf).

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

For children aged 0-5 years (inclusive) the above benefits, excluding the membership card and Supplementary Insurance, are free of charge provided at least one parent is a member of the Surrenden Dental Plan.

Treatment not covered by this plan can be paid for separately.



What does the Supplementary Insurance cover?

Your Supplementary Insurance provides:

- ✓ cover for:
 - up to £10,000 worth of treatment following dental injury
 - temporary emergency treatment whilst away from home in the UK or abroad (up to the limits specified)
 - the call-out fee charged by a dentist opening their surgery to treat you in an emergency (up to the limits specified)
- ✓ hospital cash benefit if under the care of an oral/maxillofacial surgeon
- ✓ cash benefit if diagnosed with oral cancer
- ✓ 24 hour access to a worldwide emergency helpline

The Supplementary Insurance is designed to cover the cost of **temporary emergency treatment whilst you are away from home** and therefore excludes the cost of emergency treatment carried out by your own dentist, a rota dentist, or any other dentist within a 15 mile radius of your practice. However, call-out fees charged by any dentist to open their surgery (including your own dentist) are recoverable up to policy limits.

In the event of a dental injury, treatment carried out by any dentist (including your own dentist) is covered up to policy limits.

Please refer to the Policy Summary and Important Information leaflet and the Policy for full details of the benefits, terms, conditions and exclusions.

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Principal Dentists

Edmund O'Toole BDS (U.Lond)
Christopher Roberts BDS (U.Lond)

Contact

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Opening Hours

Monday: 8.00am - 6.00pm
Tuesday: 8.00am - 6.00pm
Wednesday: 8.00am - 6.00pm
Thursday: 8.00am - 6.00pm
Friday: 8.00am - 5.00pm

Emergencies

01273 501909
Away from home helpline:
(UK) 0800 525631
(Abroad) +44 1747 820841


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DENTAL PRACTICE
for a happy, healthy smile

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