REDENHAM DENTAL MEMBERSHIP PLAN

Our aim is to provide high quality care and treatment in a relaxed, comfortable and safe environment. We are committed to continuing education and keeping abreast of advances in modern dentistry. To ensure we maintain the high standards our patients have come to expect it is becoming increasingly important for us to accurately match the number and the needs of our patients to the resources we have available.

With this in mind, we have joined with DPAS Limited to design a membership plan to reward loyal patients. This plan will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan. The plan will provide advantages both to you and to us. It will allow us to plan your dental care more effectively and provide you with a better service. The advantage for you is that you will have the peace of mind of a guaranteed place with your dentist and a relationship you can rely on. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf).



YOUR BENEFITS

- all your preventive dental care is included
- payment by convenient monthly Direct Debit, allowing you to budget
- guaranteed registration with the practice and continuing access to your dentist
- early identification of dental problems to prevent pain, discomfort and inconvenience
- appointment times to suit you whenever possible
- priority booking in the event of a dental emergency
- access to a 24 hour dental emergency helpline 365 days per year
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

WHO IS OUR MEMBERSHIP PLAN FOR?

Our membership is designed for patients who wish to attend the practice on a regular basis and have peace of mind that their preventive dental care is covered.

HOW DO YOU JOIN OUR MEMBERSHIP PLAN?

Following an initial assessment, your dentist will recommend the appropriate plan for you.

Then joining is very simple. All you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS.

In addition to your first monthly payment, an initial registration fee of £10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment.

Please note, there is a minimum registration of 6 months. Should you cancel within this time, any discounts applied under the membership plan will be charged in full. If you choose to leave the membership plan for any reason you can do so by simply giving us one month's notice.

Terms within this brochure are subject to change without notice.



WHAT DOES OUR MEMBERSHIP PLAN INCLUDE?

All options include the following benefits:

- x-rays as clinically necessary
- 10% discount on treatment*
- diet and oral hygiene advice
- · emergency assessment
- free cosmetic consultation
- membership card with 24 hour helpline numbers for dental emergencies at home or abroad
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

Basic Membership costs £10.00 per month and includes:

 once yearly extended dental health examination scale and polish with Airflow

Membership costs £15.50 per month and includes:

- two dental health examinations per year
- two hygienist appointments per year including scale and polish with Airflow

Membership Plus costs £25.00 per month and includes:

- two dental health examinations per year
- four hygienist appointments per year including scale and polish with Airflow

The monthly membership plan cost includes the charges for management and administration payable by you to DPAS.

*The 10% discount does not include implants, Smile Design and Invisalign.

WHAT HAPPENS IN AN EMERGENCY?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

ANY QUESTIONS?

If you have any questions about our membership plan, please contact our reception team who will be happy to provide further information and guidance.



HOW DOES THE WORLDWIDE DENTAL EMERGENCY ASSISTANCE SCHEME WORK?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
 - emergency call-outs
 - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.

Principal Dentist

Dr Maitri Sanket
BDS 2002, DPDS Bristol 2013 Cert in
Implant dentistry, Cert in Aesthetic dentistry

Contact

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Telephone: 01264 771114

Email: info@redenhamdental.co.uk
Web: www.redenhamdental.co.uk



Opening Hours

Monday to Friday 8am – 5pm

Emergencies

01264 771114 Away from home helpline: (UK) 0800 525631 (Abroad) +44 1747 820841





