

OUR TOWNLEY HOUSE MEMBERSHIP PLAN

Our aim is to provide high quality care and treatment in a relaxed, comfortable and safe environment. We are committed to continuing education and keeping abreast of advances in modern dentistry. To ensure we maintain the high standards our patients have come to expect it is becoming increasingly important for us to accurately match the number and the needs of our patients to the resources we have available.

With this in mind, we have joined with DPAS Limited to design a membership plan to reward loyal patients. This plan will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan. The plan will provide advantages both to you and to us. It will allow us to plan your dental care more effectively and provide you with a better service. The advantage for you is that you will have the peace of mind of a guaranteed place with your dentist and a relationship you can rely on. Our plan also provides worldwide Supplementary Insurance for dental emergencies or dental injuries whilst at home or abroad (see overleaf).



YOUR BENEFITS

- guaranteed registration with the practice and continuing access to your dentist
- payment by convenient monthly Direct Debit
- no need for an assessment - you can join immediately
- appointment times to suit you whenever possible
- membership card
- access to a 24 hour dental emergency helpline 365 days per year
- worldwide Supplementary Dental Injury and Emergency Insurance (see overleaf).

HOW DOES OUR PLAN WORK?

To ensure you secure your registration with your dentist all that is required is for you to join our membership plan and maintain regular examination appointments as agreed with the practice. You pay a fixed monthly sum of £3.50 for your membership, which includes the charges for management and administration payable by you to DPAS.

HOW DO YOU JOIN OUR PLAN?

There is no need for an assessment. All you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS.

If you choose to leave the plan for any reason you can do so by simply giving us one month's notice.

WHAT HAPPENS IN AN EMERGENCY?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

ANY QUESTIONS?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.

Terms within this brochure are subject to change without notice.



WHAT DOES THE SUPPLEMENTARY INSURANCE COVER?

Your Supplementary Insurance provides:

- ✓ cover for:
 - up to £10,000 worth of treatment following dental injury
 - temporary emergency treatment whilst away from home in the UK or abroad (up to the limits specified)
 - the call-out fee charged by a dentist opening their surgery to treat you in an emergency (up to the limits specified)
- ✓ hospital cash benefit if under the care of an oral/maxillofacial surgeon
- ✓ cash benefit if diagnosed with oral cancer
- ✓ 24 hour access to a worldwide emergency helpline

The Supplementary Insurance is designed to cover the cost of **temporary emergency treatment whilst you are away from home** and therefore excludes the cost of emergency treatment carried out by your own dentist, a rota dentist, or any other dentist within a 15 mile radius of your practice. However, call-out fees charged by any dentist to open their surgery (including your own dentist) are recoverable up to policy limits.

In the event of a dental injury, treatment carried out by any dentist (including your own dentist) is covered up to policy limits.

Please refer to the Policy Summary and Important Information leaflet and the Policy for full details of the benefits, terms, conditions and exclusions.

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Townley House Dental Practice Ltd

Opening hours:

Monday – Thursday:
8.20 am – 5.15 pm
Lunch
1.15 pm – 1.40 pm

Friday:
8.20 am – 4.30 pm
Lunch
1.15 pm - 1.40 pm

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Oundle
Peterborough
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Tel: 01832 272515 – 01832 273967

Email: info@pe84ef.entadsl.com

Web: www.townleyhousedentalpractice.co.uk

Orthodontic Specialist
Dr Romeo Young BCHD

Emergencies
01832 272515 - 01832 273967
Away from home helpline:
(UK) 0800 525631
(Abroad) +44 1747 820841



Townley House Dental Practice

MEMBERSHIP PLAN



Principal Dentist:
Dr Martyn Hayward BDS

Associates:
Dr Nicola Marr BDS
Miss Saima Rennie BDS