

## Our Prevention Plans

Our aim is to provide high quality care and treatment in a relaxed, comfortable and safe environment. We are committed to continuing education and keeping abreast of advances in modern dentistry. To ensure we maintain the high standards our patients have come to expect it is becoming increasingly important for us to accurately match the number and the needs of our patients to the resources we have available.

Research shows that preventive dentistry delivered on a regular basis greatly reduces the risk of dental disease and provides a platform for a lifetime of improved oral health. We encourage such an approach and with this in mind, we have joined with DPAS Limited to design a dental plan to reward loyal patients. This plan will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan. The plan will provide advantages both to you and to us. It will allow us to plan your dental care more effectively and provide the best chance of keeping you dentally fit. The advantage for you is that it should reduce the need for future treatment and you will have the peace of mind that all of your preventive dental care will be covered by convenient monthly payments. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf).



## Your benefits

- all your preventive dental care is included
- payment by convenient monthly Direct Debit, allowing you to budget
- guaranteed registration with the practice and continuing access to your dentist
- 10% discount on private treatment fees (excluding implants and cosmetic treatments)
- early identification of dental problems to prevent pain, discomfort and inconvenience
- appointment times to suit you whenever possible
- priority booking in the event of a dental emergency
- access to a 24 hour dental emergency helpline 365 days per year
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).



### Any questions?

If you have any questions about our plans, please contact our reception team who will be happy to provide further information and guidance.

What do our plans include?	Prevention 1	Prevention 2	Prevention 3	Prevention 4
dental health examinations per year	1	1	2	2
routine hygiene (30 minute) appointments per year including scale and polish and periodontal advice	1	2	2	4
routine x-rays	✓	✓	✓	✓
routine oral cancer screening	✓	✓	✓	✓
diet and oral hygiene advice	✓	✓	✓	✓
10% discount on private treatment fees (excluding implants and cosmetic treatments)	✓	✓	✓	✓
eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).	✓	✓	✓	✓
<b>Monthly cost</b>	<b>£10.45</b>	<b>£16.34</b>	<b>£19.80</b>	<b>£31.66</b>

**We also offer children's plans for £7.89 per month, per child. Children can join the plan and benefit from routine exams and hygiene visits and a 10% discount from the private price list for required treatment.**

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

Treatment not covered by this plan can be paid for separately.

Non booked, failed or short notice cancelled appointments will be forfeited from your annual allowance. A fee maybe charged for the wasted surgery time incases of failed or short notice cancellations.

### Who are our plans for?

Our plans are designed for patients who wish to attend the practice on a regular basis and have peace of mind that their preventive dental care is covered.

### How do you join a plan?

Once you are dentally fit we can join you onto a dental plan which suits your needs. Joining is very simple. All you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS

In addition to your first monthly payment, an initial registration fee of £10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment.

If you choose to leave the plan for any reason you can do so by simply giving us one month's notice.

### What happens in an emergency?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

*Terms within this brochure are subject to change without notice.*

## How does the Worldwide Dental Emergency Assistance Scheme work?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
  - emergency call-outs
  - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

**The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.**



### Principal Dentist

**Dr Lakshmi Kanneganti BDS, MFDS RCS Edin**  
GDC No: 206516

### Associate Dentists

**Dr Sarah Manley BDS**  
GDC No: 69800

**Dr Ewan Davidson BDS, DPDS**  
GDC No: 60245

**Dr Emmanouil Pagoulatos DPD**  
GDC No: 277154

**Dr Samantha Marks Mchd Bchd BSC BSC**  
GDC No: 289770

**Dr Terri Read BDS BSC**  
GDC No: 289770

**Dr Jayne Owen DBS, MSc – Specialist in Paediatric Dentistry**

### Dental Hygienists

**Mrs Jane Dixon RDH**

**Mrs Kirsty Stott RDH**

### Contact

The Martock Dental Practice  
13 Church Street  
Martock  
Somerset  
TA12 6JL

**Telephone: 01935 823040**

**Email: [reception@martockdental.co.uk](mailto:reception@martockdental.co.uk)**

**Web: [www.martockdental.co.uk](http://www.martockdental.co.uk)**

### Opening Hours

Monday: 9am - 5pm  
Tuesday: 9am - 5pm  
Wednesday: 9am - 5pm  
Thursday: 9am - 5pm  
Friday: 8am - 3pm

### Emergencies

**01935 823040**

**Away from home helpline:**

(UK) 0808 169 8117

(Abroad) +44 1691 887 955



# Martock Dental Practice

Quality Family & Implant Dentists. Since 1977.



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Affordable high quality dental care