

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis.

This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook.

The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- The cost of:
 - emergency call-outs
 - pain relief or emergency temporary treatment
- A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline. Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.

TREATING DENTISTS

Dr Ria Bella Patel BDS PgDip (Advanced Aesthetic Restorative Dentistry & Endodontics)

Dr Khush Shah BDS PgDip (Advanced Implant Dentistry)

Mr Rohit Mistry BDS

DENTAL IMPLANTS SERVICE

Dr Khush Shah BDS PgDip (Advanced Implant Dentistry)

FACIAL AESTHETICS SERVICE

Dr Rakhee Raichoor BDS MFDS RCS (Ed)

HYGIENISTS

Susan Lipman EDH

Zarah Hussain

OPENING HOURS

Monday: 9.00am - 6.00pm

Tuesday: 9.00am - 6.00pm

Wednesday: 9.00am - 6.00pm

Thursday: 9.00am - 6.00pm

Friday: 9.00am - 2.00pm

EMERGENCIES

020 8953 4102

AWAY FROM HOME HELPLINE:

(UK) 0808 169 8117

(Abroad) +44 1691 887 955



DRAYTONHOUSE
DENTAL PRACTICE

DENTAL MEMBERSHIP PLAN



48 Drayton Road, Borehamwood, Herts WD6 2BX

T: 020 8953 4102 E: info@draytonhousedental.co.uk

www.draytonhousedental.co.uk

DRAYTON HOUSE DENTAL PRACTICE MEMBERSHIP PLAN

We invite you to join our dental membership plan to take care of your long-term dental health in our comfortable, safe and friendly environment. Our clinicians are committed to staying at the forefront of modern dentistry, to provide you with the highest quality care. At Drayton House Dental Practice, we tailor your care to suit your individual needs and preferences, as we understand that each of our patients' journeys are unique. From the helpful receptionists and nursing staff to the dentists and hygienists who carry out your treatment in a pain free and caring way, we all look forward to supporting you through your Dental Journey.

Evidence shows that preventive dentistry delivered on a regular basis greatly reduces the risk of dental disease and provides a platform for a lifetime of improved oral health. With that in mind, we have designed a dental membership plan to reward our loyal patients. This membership will be managed by DPAS who will liaise with you directly, to arrange affordable monthly payments.

The membership will provide advantages both to you and to us. It will allow us to plan your dental care more effectively and provide the best chance of keeping you dentally fit with prevention of oral health issues at the forefront. The advantage for you is that it is more cost effective than paying as you go for your dental check-ups and hygienist visits and should also reduce the need for future treatment. Should future treatment be required, however, patients with a membership will receive a 10% discount. Members also benefit from having the peace of mind of access to the Worldwide Dental Emergency Assistance Scheme for dental emergencies or traumas whilst at home or abroad (see overleaf).

YOUR BENEFITS

- Check-ups and Hygienist appointments are included
- Payment by convenient, affordable monthly Direct Debit
- Cheaper than pay as you go appointments
- Priority appointment booking
- Early identification of dental problems to prevent pain, discomfort, and inconvenience
- Up to one Emergency Assessment visit per year (excluding treatment charges)
- Discount on treatment fees
- Free implant consultation with our in-house implant dentist to discuss replacing your missing teeth
- Access to a 24-hour dental emergency helpline 365 days per year
- Eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme

WHO IS OUR MEMBERSHIP FOR?

Our membership is designed for patients who are committed regular attenders, who want the peace of mind to have their oral health check ups and hygienist appointments covered.

HOW DO YOU BECOME A MEMBER?

After your initial assessment, joining is very simple. The clinician will guide you as to the appropriate membership level to meet your oral health needs. We can then complete your registration form in the practice, or at home, as well as a Direct Debit mandate and authorisation form for DPAS.

In addition to your first monthly payment, an initial registration fee of £10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment.

If you choose to leave the plan, for any reason, you can do so by simply giving us one month's notice.

WHAT HAPPENS IN AN EMERGENCY?

You will have access to a 24-hour, 365-day worldwide dental emergency helpline, which will endeavour to find an English-speaking dentist to assist you.

ANY QUESTIONS?

If you have any questions about our plan, please contact our reception team, who will be happy to provide further information and guidance.

Terms within this brochure are subject to change without notice.

WHAT DOES YOUR MEMBERSHIP INCLUDE?

WE OFFER FIVE OPTIONS:

DENTAL MEMBERSHIP 1

costs £17.64 per month and covers:

- two dental health examinations per year
- one hygienist appointment per year
- routine small x-rays as required.

DENTAL MEMBERSHIP 2

costs £23.00 per month and covers:

- two dental health examinations per year
- two hygienist appointments per year
- routine small x-rays as required.

DENTAL MEMBERSHIP 3

costs £13.04 per month and covers:

- one dental health examination per year
- one hygienist appointment per year
- routine small x-rays as required.

DENTAL MEMBERSHIP 4

costs £18.20 per month and covers:

- one dental health examination per year
- two hygienist appointments per year
- routine small x-rays as required.

DENTAL MEMBERSHIP 5

costs £35.00 per month and covers:

- one dental health examination per year
- four hygienist appointments per year
- routine small x-rays as required.

All plans additionally include:

- 10% discount on treatment required
- free dental implant consultation
- one emergency visit per year
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme.

It is important to note that plans can be switched easily, for example, if your dental health needs reduce as your mouth becomes healthier with our help and advice.

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

Treatment not covered by this plan can be paid for separately.

