

Welcome to Bishopsgate Dental Care

Bishopsgate Dental Care is part of Stokes-Vega Dental Care Ltd, a small family business owned by Dr Georgina Vega (Gina) and her husband.

Our aim is to provide high quality care and treatment in a relaxed, comfortable and safe environment. With an increasing number of people wanting to take more care of their teeth, Gina and her team at Bishopsgate Dental Care aim to fulfill this need. We provide prevention and treatment to dental diseases and also treatments to create beautiful, long lasting smiles! We are dedicated to providing each and every patient with high quality and personalised treatment.

Research shows that preventive dentistry delivered on a regular basis greatly reduces the risk of dental disease and provides a platform for a lifetime of improved oral health. We encourage such an approach and with this in mind, we have joined with DPAS Limited to design a dental plan to reward loyal patients. This plan will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan. The plan will provide advantages both to you and to us. It will allow us to plan your dental care more effectively and provide the best chance of keeping you dentally fit. The advantage for you is that it should reduce the need for future treatment and you will have the peace of mind that all of your preventive dental care will be covered by convenient monthly payments. Our plan also provides worldwide Supplementary Insurance for dental emergencies or dental injuries whilst at home or abroad (see overleaf).

Your benefits

- All your preventive dental care is included
- Payment by convenient monthly Direct Debit, allowing you to budget
- Guaranteed registration with the practice and continuing access to your dentist
- No need for an assessment – you can join immediately
- Early identification of dental problems to prevent pain, discomfort and inconvenience
- Appointment times to suit you whenever possible
- 10% discount on treatment fees
- Priority booking in the event of a dental emergency
- Access to a 24 hour dental emergency helpline 365 days per year
- Worldwide Supplementary Dental Injury and Emergency Insurance (see overleaf).

What does our plan include?

Our plan costs £19.00 per month and covers:

- 2 dental health examinations per year
- 2 x 30 minute hygienist appointments per year including scale and polish and periodontal advice
- All relevant x-rays
- Diet and oral hygiene advice
- Membership card with 24 hour helpline numbers for dental emergencies at home or abroad
- Worldwide Supplementary Dental Injury and Emergency Insurance (see overleaf).

In addition all members will receive a 10%* discount on 'other treatment' required. This discount excludes any other discount you may already be benefiting from.

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

Treatment not covered by this plan can be paid for separately.

* Excluding specialist treatment such as Invisalign and implants and patients who already benefit from a discount.

Who is our plan for?

Our plan is designed for patients who wish to attend the practice on a regular basis and have peace of mind that their preventive dental care is covered.

How do you join our plan?

There is no need for an assessment. Joining is very simple. All you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS.

In addition to your first monthly payment, an initial registration fee of £10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment.

If you choose to leave the plan for any reason you can do so by simply giving us one month's notice. Please note that if you do leave the plan before the end of your first year, we will ask you to settle the balance for the treatment you have benefitted from.

Any questions?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.

What happens in an emergency?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

Terms within this brochure are subject to change without notice.

What does the Supplementary Insurance cover?

Your Supplementary Insurance provides:

- ✓ cover for:
 - up to £10,000 worth of treatment following dental injury
 - temporary emergency treatment whilst away from home in the UK or abroad (up to the limits specified)
 - the call-out fee charged by a dentist opening their surgery to treat you in an emergency (up to the limits specified)
- ✓ hospital cash benefit if under the care of an oral/maxillofacial surgeon
- ✓ cash benefit if diagnosed with oral cancer
- ✓ 24 hour access to a worldwide emergency helpline

The Supplementary Insurance is designed to cover the cost of **temporary emergency treatment whilst you are away from home** and therefore excludes the cost of emergency treatment carried out by your own dentist, a rota dentist, or any other dentist within a 15 mile radius of your practice. However, call-out fees charged by any dentist to open their surgery (including your own dentist) are recoverable up to policy limits.

In the event of a dental injury, treatment carried out by any dentist (including your own dentist) is covered up to policy limits.

Please refer to the Policy Summary and Important Information leaflet and the Policy for full details of the benefits, terms, conditions and exclusions.

Emergencies

0207 377 6762

Away from home helpline:

(UK) 0800 525631

(Abroad) +44 1747 820841

"Building a relationship of trust by treating our patients as special individuals is vital to our success. We understand how uneasy some patients may feel about their dental visits and how we can make a difference in providing a relaxing and positive atmosphere. Our entire team is dedicated to providing you with an excellent standard of dental treatment, at the same time giving you personalised care to make your visits as comfortable and pleasant as possible."

Gina

Our Opening Times

Monday:	8.00am - 8.00pm
Tuesday:	8.00am - 8.00pm
Wednesday:	8.00am - 8.00pm
Thursday:	8.00am - 8.00pm
Friday:	8.00am - 2.00pm

How To Find Us



Bishopsgate Dental Care

By Stokes-Vega Dental Care Ltd

Dentistry

Maintenance Plan



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